

The J Group Ltd  
o/a Peterson's Point Lake Lodge  
TERMS AND CONDITIONS

**For purposes of these Terms and Conditions, "Lodge packages and Trips"** shall mean all activities, events and services provided, arranged, organized, sponsored or authorized by the J Group Ltd (operating as Peterson's Point Lake Lodge) at or around the Lodge or any outpost, including without limitation: use of motorized vehicle (boat, quad or other) boating, canoeing; swimming; hiking; backpacking; fishing; backcountry travel, travel by power boats; use of safety equipment including personal floatation devices; orientation and instructional sessions; all transportation and travel to and from Peterson's Point Lake Lodge and any outpost; loading, unloading and travel by or movement in or around aircraft, vehicles, watercraft; and all related activities.

All references to The J Group Ltd, Peterson's Point Lake Lodge, PPLL, Lodge or "our", shall include the owners, directors, officers, employees, agents, representatives, instructors, guides (volunteer or employed), contractors, subcontractors, sponsors, successors and assigns.

All participants are required to complete a PPLL Registration form as well as review and agree a waiver of liability and release form. These forms must be completed and received prior to your trip together with payment in full for the Lodge package.

### **Liability**

By attending Peterson's Point Lake Lodge or any outpost of the Lodge, you are accepting certain risks. Your signed registration form together with the waiver of liability and release shall serve as a release of The J Group Ltd (operating as Peterson's Point Lake Lodge) from liability and a complete assumption of all risks by you and your heirs, administrator, executor, successors, and assigns for all family members. By accepting our terms of service, you are acknowledging that you are aware that travel, wherever it may be, and by whatever means, involves some inherent risk of injury, illness, death, loss, or damage to personal property, which may be caused by acts of nature, negligence or actions of others.

In consideration of, and as part of the payment for your participation in Lodge packages, you are voluntarily releasing The J Group Ltd (operating as Peterson's Point Lake Lodge), their employees, assigns, independent contractors, or anyone involved thereof, from any damages, liabilities, costs, injuries whether mental or physical, known or unknown, and by participation you agree to assume all risks whether known or unknown, as further set out in the waiver of liability and release.

### **Reservations and Payment**

In order to confirm a reservation, a \$1,800 deposit is required. An interim payment bringing your total paid to half of the trip cost is due by April 15. The remaining balance is due by June 1. Payments for other services such as hotel reservations, third-party tours, or other add-on services are due by June 1, unless alternative arrangements have been confirmed in advance by PPLL. Dates are available on a first come, first serve basis. If a booking is made less than 60 days before the trip date, then the total trip price must be paid at the time of booking. If you need special payment arrangements, please contact us in writing at the following address: Peterson's Point Lake Lodge PO Box 447 Yellowknife, NT X1A 2N4 Canada, or by email to: [info@petersonspointlake.com](mailto:info@petersonspointlake.com).

<b>Payment Schedule</b>	<b>Date</b>
\$1,800.00 Non-Refundable Deposit	Required at the time of reservation
50% of Package Price	April 15
Final Balance	June 1

**Payment Method:**

Cheque: Payable to: The J Group Ltd. or Peterson's Point Lake Lodge

Mail to: Peterson's Point Lake Lodge  
PO Box 447  
Yellowknife, NT X1A 2N4  
Canada

e-Transfer to [info@petersonspointlake.com](mailto:info@petersonspointlake.com) (include your name and trip type/date in the notes)

International Bank/Wire Transfer: please contact our office for details

If final payment is not received by the date outlined in the payment schedule PPLL reserves the right to cancel your reservation and withhold the return of all payments received, unless PPLL has agreed, in writing, to a change in your payment schedule.

**Cancellation and Refund Policy**

We understand that attending the Lodge requires advance commitment, and that events may arise in life that may force you to cancel. Based on the cancellation date confirmed in writing, the following apply:

- Greater than 150 days before the Lodge package start date: full refund of any payments made, excluding non-refundable deposit.
- 150-91 days before the Lodge package start date: refund 25% of payments made, excluding non-refundable deposit.
- After June 1: As much as we'd like to provide a refund so close to your trip date, we are unable to do so. Instead, we invite you to find someone else to take your spot, if possible.

**Notes:**

- If we find another participant to fill your cancelled spot, the Lodge will consider a full or partial refund, less administration costs and dependent on the fees paid by a replacement participant. Any full or partial refund shall be in the sole discretion of the Lodge.
- Refunds will be made by the same method of the original payment or as agreed with you.

**Rescheduling Procedures**

In the event that you are unable to make your booked package, we will make every effort to offer you an alternate date for the same year. For the avoidance of doubt, the non-refundable deposit may be transferred to an alternate date when rescheduling the first time. If you are unable to attend your rescheduled trip date, the transfer of your non-refundable deposit to a future booking will be considered on a case-by-case basis and is not guaranteed.

**Trip Cancellations or Changes by PPLL**

While The J Group Ltd will make every attempt to operate a trip once confirmed, we do reserve the right to cancel or change a trip at any time due to insufficient bookings and/or reasons beyond our control including but not limited to: force majeure, weather causing delay, cancelled or modified charter flights, fire, flood, pandemics, travel bans or government statement that might create unsafe or undesirable travel conditions for the participants. In the case of reasons beyond our control, we may choose to reschedule the trip at a future date, or we may decide to issue you credit for a future trip, or a refund may be issued, less any non-refundable deposits we have paid on your behalf. The J Group Ltd is not obligated to provide a refund or offer alternative dates. No matter what, the financial liability of The J Group Ltd shall be limited to the amount paid to The J Group Ltd for the Lodge package only and shall not be extended to cover any other associated travel costs incurred (e.g. non-refundable air tickets, hotels, visa fees if applicable, clothing, equipment, miscellaneous transportation costs, medical expenses, travel insurance premiums, etc.).

We reserve the right to refuse acceptance of any participant, for any reason, at any time. We are not responsible for any additional expenses incurred by participants.

You also understand that while itineraries are carefully planned, they are not a guaranteed schedule of activities, events, or participation, but only a guideline and example. Lodge visitors must allow for flexibility and changes deemed necessary by The J Group Ltd. There may be situations beyond our control including but not limited to geographic, climatic, physical, supplier services, or governmental restrictions that may cause cancellations, delays or rearrangements with little to no notice, in package itineraries and daily excursions. Understanding this, you further agree that there will be no discounts or refunds for activities curtailed or otherwise affected by such circumstances. The cost of delays or changes to the itinerary, including any additional costs for food or lodging is not included and are not the responsibility of The J Group Ltd. In the event of such changes, PPLL will make reasonable effort to communicate revised details as soon as practicable; however the trip start and end date will not be extended or altered to accommodate such delays or schedule changes. You are not entitled to a credit or refund should the trip be shorter than planned, because of late arrival or delayed flights, regardless of whether late arrival is caused by aircraft mechanical problems, weather, acts of God or any other reason that prevents trip participants from arriving on the trip's scheduled start date. PPLL is not responsible for any costs associated with missed flights due to flight delays, missed connections, lost baggage or any other reasons.

By registering for a package, you acknowledge and accept that lodge packages inherently involve a degree of compromise to accommodate the diverse interests, goals, personalities, and physical abilities of fellow participants. Reasonable efforts are made to group individuals with similar activity preferences and energy levels, participants may also self-select into smaller groups based on pace and shared interests. Guests are paired with lodge guides accordingly, and, for select packages, may also be accompanied by a professional leader. Daily excursions are planned with these considerations in mind.

Charter flights have specified baggage weight allowances. You are responsible for ensuring that your baggage weights are within the allowances specific to the package. You understand and agree that baggage in excess of the trip's weight restrictions may not be able to travel with you and alternate arrangements may not be possible to transport that excess baggage to you for the scheduled trip dates.

You have assumed the responsibility to select an activity appropriate to your physical abilities and interests. You are personally responsible for being in sufficiently good health to undertake the activity. By accepting our terms, and paying your deposit, you certify that you do not knowingly have any physical or other conditions that would create a risk for you or other participants.

You will be responsible for studying all pre-trip information; for bringing all equipment, personal items, and appropriate clothing; for conforming to standards of dress and hygiene; and for acting in a manner considerate of fellow visitors and The J Group Ltd, locations and environments. We reserve the right to cancel any activity and to accept or reject any person as a member of any activity.

### **Dispute Resolution**

You agree to have any claim, controversy, or dispute relating to the enforcement or interpretation of this document or the waiver of liability and release or arising or relating to your registration, participation, or attendance at Peterson's Point Lake Lodge, submitted to the courts of the Northwest Territories.

### **Use of Name and Likeness**

We reserve the right to take photographs or videos during the operation of any workshop or part thereof and to use the resulting photography in whole or in part for promotional purposes, including, but not limited to: advertising and publicity both in print and electronic media. By booking a reservation with The J Group Ltd, participants agree to allow their images to be used in such photography; participants who prefer that their image not be used are asked to identify themselves to their tour leader at the commencement of their trip. We also reserve the right to use, in all or in part, any written reviews you may provide to us in our advertising and publicity both in print and electronic media.

**Not Included**

All travel to and from the package starting point, air transportation and related fees (except as indicated in the itinerary); trip extensions or activities noted as optional in the itinerary; gratuities, unless otherwise noted on the itinerary page; passport and visa expenses; baggage/accident/cancellation/emergency medical evacuation insurance; personal expenses, such as laundry, telephone calls, meals (except as indicated on the itinerary) alcoholic or speciality beverages; and any other items not specifically noted as included.

**Travel Documentation**

You are responsible for ensuring that you have the proper travel documents and immunizations. You should check with the relevant consulate(s) or visa agencies to determine whether visas are required. Valid passports are required for international travel.

**Insurance**

Unless you are already covered under an existing policy, we recommend that you purchase travel and emergency medical evacuation insurance. Such insurance often provides coverage for losses suffered in the event of trip cancellation and interruption, travel delay, loss of baggage and travel documents, baggage delay, medical emergencies and accidental death.

**Third-Party Services**

You understand that we rely upon third party tour organizers, transportation providers, hotel operators, and food providers to provide some services. All tickets, coupons, reservations, etc. are subject to the terms and conditions and other policies of the third-party service provider. We cannot control the actions of such third parties and do not assume responsibility for unanticipated events that may occur, including, without limitation, travel delays, lost luggage, cancellations, overbooking, and other reservation errors. You should build some flexibility into your schedule in case we need to extend the length of the trip or make other reasonable scheduling changes to accommodate unanticipated events such as travel delays, lost luggage, cancellations, overbooking and other reservation errors. You will not be entitled to a refund in the event of unanticipated events requiring scheduling changes. You further agree to hold us harmless from and against any liability for injury, death, damage, loss, accident, delay or irregularity that might occur in connection with any services provided by third parties.

Where we have referred to links to websites or terms of third parties, those links are provided for your convenience and may not remain current or be maintained. We have no control over and are not responsible for any content or privacy practices of those linked websites.

May 2025